



PROUD TO SERVE THE U.S. DEPARTMENT OF HOMELAND SECURITY

THE ENTERPRISE ACQUISITION GATEWAY FOR LEADING EDGE SOLUTIONS (EAGLE)

WEB MANAGEMENT SERVICES AWARDS:

The Web Management Services received recognition for high-level technical assistance and collaboration in support of ICE.gov subsequent to the following recognitions and awards:

- Letter of Recognition - from Julie Myers, Assistant Secretary of ICE, for our team's dedicated efforts in designing, developing and successfully implementing a new, redesigned ICE.gov Web site, including several new enhancements, implemented on April 14, 2006, just six months after the project's conception.
- MassCops Law Enforcement Site of Excellence Badge - awarded to the ICE.gov Cornerstone site in August 2005 from the Massachusetts Law Enforcement Network in recognition of the site's useful law enforcement-related resources.
- Gold Award - awarded to ICE.gov in March 2005 from the American Association of Webmasters for being an innovative Web site.

EAGLE Functional Category 4 - Software Development

To provide a full range of software design, development, integration and implementation including concept planning, requirements definition, system design and development, system testing, and deployment.

DHS Immigration and Customs Enforcement (ICE) Web site

Following the creation of DHS, EDS, an HP company, assisted in the transition of the INS.gov Web site to two new DHS sites - ICE.gov and USCIS.gov. Our team's long-term relationship with INS/DHS managing their Internet and intranet sites (since 1998) gave us a comprehensive understanding of DHS-approved Web hosting standards, guidelines and branding. Our careful team approach allowed us to effectively meet DHS' mission and their changing business needs. Our team successfully transitioned INS' Web presence to the new sites on March 1, 2003, the day on which INS officially became a part of DHS.

In 2006, DHS ICE again turned to EDS to redesign the ICE.gov Web site to make it a more viable tool for disseminating information daily to a worldwide audience. Our team researched and developed new Web technologies to improve system performance and usability of the site. Our work involved researching and resolving major issues related to design, software technology and production workflow. The new Web site streamlined internal Web site processes and now provides a seamless and transparent mechanism for visitors to easily move through the thousands of pages of important information. Our team completed this monumental task in just six months, implementing the new ICE.gov Web site on April 14, 2006.

Identity Management Services

Government agencies around the world are required to protect their people, assets and information. With ever-rising amounts of data to control and infrastructure to protect, simply adding a security layer won't accomplish the job alone. Identity management is an enterprise-wide business solution that helps agencies establish digital identities, verify individuals as authorized and controls what they can have do. Following is how EDS demonstrates their capabilities for identity management.



ABOUT EDS

On September 23, 2009, Electronic Data Systems, LLC (EDS) began doing business as (“dba”) “Electronic Data Systems, LLC, dba HP Enterprise Services”. EDS has not changed its legal name, and EDS is still the bidding and contracting party for purposes of contracts awarded to Electronic Data Systems, LLC (EDS).

Ben Gurion International Airport

With Tel Aviv air travel on the rise, the Ben Gurion International Airport faced the dilemma of maintaining high levels of security while also controlling crowds and cutting passenger wait times. The airport, the busiest in Israel and one of the most security-driven, needed to keep tight and thorough security while increasing walking speeds and decreasing wait times. It determined the only way to accomplish efficient traffic flow without compromising security was to streamline and expedite passenger security procedures. EDS implemented a world-class biometric solution to automate the inspection of low-risk travelers so that authorities could focus on identifying high-risk threats. Now frequent flyers are automatically inspected with a simple swipe of a card.

Employing its Express EntrySM technology, EDS developed and implemented a pilot Ben Gurion Biometric System within a tight three-month schedule. The key to the Express EntrySM system is the use of biometrics, which identifies individuals by their unique personal characteristics. Travelers have their hands read by a scanner, which compares the information against detailed biographic and hand-geometry data gathered during enrollment. Once the information is validated, travelers zip through the remaining check-in process. The innovative system has reduced, and in some cases eliminated, waiting times for travelers. Now Ben Gurion and border security authorities can focus their specialized resources on unknown high-risk travelers, improving airport and border control. Since the pilot started in 1998, 340,000 Israelis have enrolled.

U.S. Department of Defense

For the Department of Defense, security failure is not an option. With several million active duty, Reserve, Guard, civilian and contractor personnel working at numerous locations throughout the world, the DoD needed to provide critical information assurance functions for its Web sites, computers, e-mail communications and buildings. It wanted to implement a standard ID card for military, civilian and eligible contract personnel to use to access buildings, controlled spaces, and computer networks and systems – keeping intruders out and allowing authorized personnel in. It turned to EDS, which helped design and implement an interoperable and secure multi-application, smart-card solution.

Since 2001, EDS has delivered 19 million “advanced smart cards” to the U.S. military, continuing to position EDS as a leading supplier of smart-card technology for America’s armed forces. The smart-card technology acts as an identification card, providing users access to DoD sites, networks and computer systems. The cards combine identification, physical access and logical (computer) access capabilities on a single chip. The cards are used by active duty, Reserve and National Guard personnel, as well as civilian government employees and designated contractors. The advanced smart cards interface with the CAC issuance system, and EDS is also providing the user training and integration. The issuance system personalizes the CAC’s integrated circuit chip with individual demographic information, public key infrastructure certificates and digital keys.

Website:

www.eds.com/dhseagle

Contract number:

HSHQDC-06-D-00032

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