



## SUPPORTING ALL FEDERAL GOVERNMENT IT NEEDS

### GSA ALLIANT

GSA Alliant is an indefinite delivery indefinite quantity (IDIQ), governmentwide acquisition contract (GWAC) that provides federal government agencies a centralized source to acquire integrated IT solutions worldwide.

#### Features

- IT INFRASTRUCTURE – The foundation and building blocks of an integrated IT solution including hardware, software and services that allow for secure communication and interoperability between all business and application service components
- IT APPLICATIONS – Complete life-cycle support, including planning, analysis, research and development, design, development, integration and testing, implementation, operations and maintenance, information assurance and final disposition
- IT MANAGEMENT – Support for all strategic planning, management and control functions integral to IT initiatives in order to efficiently and effectively support government agencies' mission requirements and service delivery
- ANCILLARY SUPPORT – Ancillary services in support of an integrated IT solution, including clerical support, data entry, training, subject matter expertise, and construction, alteration and repair, as well as telecommunications, wireless, and satellite products and services.

#### Why GSA Alliant?

GSA Alliant provides the greatest amount of flexibility possible to efficiently and effectively support federal government agencies' needs. Contracts awarded under GSA Alliant will have 10-year contract periods to provide best-in-class integrated information technology (IT) solutions. The scope of the GWAC includes any and all components of an integrated IT solution, including all current and any new technologies that may emerge during the life cycle of the contract, plus IT systems and services in support of National Security Systems, as defined in FAR 39.002. The contract provides IT solutions through performance of a broad range of services that may include the integration of various technologies critical to the IT services being acquired.

Alliant replaces GSA's Millennia and Applications 'N Support for Widely-diverse End-user Requirements (ANSWER) contracts and will provide a vehicle for any federal government department and agency to purchase IT infrastructure products and services, IT management services, IT applications, and ancillary services such as telecommunications, wireless, satellite products and services, along with training, subject matter expertise, and repair and construction for integrated IT solutions. The performance-based contracting model is in concert with the President's Management Agenda, a strategy for improving the management of the federal government.



## **GSA** Contract Holder

### **Contract Number**

GS00Q09BGD0027

Sponsor: U.S. General Services Administration (GSA)

Contractor DUNS Number - 077817617

CAGE Code – 1U305

### **Agency Service Fee**

The contract access fee (CAF) is 0.75 percent applied to all invoiced costs. The total CAF per order will be capped at a set amount to be determined by the government. Payment terms are Net 30.

### **Contract Types Supported**

Fixed Price (all types)  
Cost Reimbursement (all types)  
Incentive (all types)  
Time & Materials (T&M)  
Labor-Hour (L-H)

### **Min/Max**

\$1 million min order/Max order in excess of \$1 billion

### **Discount Offered (per Task Order)**

Applicable at time of task order competition

### **Task Order Competition Required**

All awardees need to respond to each TOR with either a proposal or a statement of “No Bid” and reason for not submitting a proposal

### **Performance Period**

10 years: five-year base period with one five-year option period

## **Government business challenges**

The U.S. federal government is continually challenged to provide worldwide IT services in order to keep operations up and running, effectively serving citizens, protecting infrastructure, fighting terrorism, and supporting the evolving IT needs of the government’s departments and agencies. As a trusted industry partner, EDS’ goal is to meet the federal government’s IT business needs to improve service and increase efficiency by delivering cost-effective solutions with unprecedented levels of convenience, flexibility and speed.

## **How we can help**

As a major global provider of commercial IT services, EDS, an HP company, brings a unique set of capabilities to GSA Alliant federal customers. The GSA Alliant contract vehicle is open to all federal agencies and provides streamlined access to a broad range of management and technical support services, enabling delivery of total and complex IT solutions including applications development, data center hosting, IT Infrastructure modernization and consolidation, cloud computing, cyber security, identity management, enterprise integration, and citizen-centric e-government. We will achieve success by delivering effective IT solutions that meet federal requirements using:

- The best in IT support personnel from both EDS and a significant number of small businesses
- A dedicated sales team to make sure that we are effectively bringing the best EDS has to offer to the customers who need those services
- Thought leadership
- Innovation
- Best practices
- Our in-depth understanding as to what options are available to solve an issue
- Our global reach, allowing solutions that require multi-country implementations to be successfully deployed

## **How we deliver**

- EDS uses proven strategies, tried and true processes, and industry best practices, along with pre-qualified small-business partners to quickly meet the needs of our clients in the areas of IT infrastructure, applications and management
- IT portfolio of “best-in-class” solutions aligned with the Federal Enterprise Architecture (FEA) and Department of Defense Enterprise Architecture (DoDEA)
- Successful development and deployment of complex, integrated and total IT solutions through constant communication with the end user to make sure our solution meets their needs

## **What government agencies can achieve**

- Single source for integrated IT solutions worldwide
- Access to “best in class” in private-sector IT services
- Performance-based contracting in concert with the President’s Management Agenda
- Compliance with federal policies governing IT investments and alignment with FEA and DoDEA



## COMMITTED TO WORKING AS ONE TEAM

### True partnership fortifies military command center communications

The U.S. Department of Defense's Command Communications Survivability Program (CCSP) provides an integrated communications system that is survivable, available, manageable, secure and flexible 24x7x365 under any and all circumstances. EDS engineered an entirely new IT infrastructure for the DoD that consists of networks across four classification levels. EDS completely modernized the existing data center and built an alternate data center with failover capabilities; designed and implemented a distributed administrative voice architecture with a voice switch capable of managing 40,000-plus users; built a security architecture; and provided an enterprise management system using a Web portal to facilitate managing the new infrastructure. EDS consistently delivered to meet the Pentagon Renovation and Construction Program Office's performance-based statement of work, award fee plan and performance metrics.

### CAC implementation met on time and cost effectively

Over the course of 30 years, EDS has developed a lasting partnership with DoD's Defense Manpower Data Center (DMDC) to continually improve service delivery to individual members of the DoD and their families, as well as other federal departments and agencies. For the Common Access Card (CAC) implementation, EDS created and adhered to a rigorous schedule to accommodate the aggressive, 20-month implementation time frame as well as related requirements. The EDS CAC implementation manager, in conjunction with DMDC and the Telos CAC implementation manager, drafted a Continental United States (CONUS) schedule consisting of more than 1,000 existing and proposed CONUS Real-time Automated Personnel Identification System (RAPIDS) sites. All service-specific actions – such as de-installs, installs and training – were tracked on a consolidated CAC Implementation Fielding Schedule to provide consistency across the program. This system of evaluation, modification and re-evaluation proved essential in cost effectively meeting the demanding project time line. Moreover, to date, DMDC has saved nearly \$1 billion in healthcare expenses as a result of the Defense Enrollment Eligibility Reporting System's (DEERS) electronic verification and validation process. EDS' performance has directly supported these savings by providing an operational system with 99.5 percent availability.

### After hurricanes, EDS helps FEMA handle unprecedented call volumes

When the U.S. Federal Emergency Management Agency (FEMA) was operating beyond capacity to respond to multiple hurricanes, it asked EDS to help meet workload surge requirements. FEMA registrars located in call centers around the United States take applications for assistance and enter them in a system known as the National Emergency Management Information System (NEMIS). FEMA uses the NEMIS system for tracking disaster grants and other assistance and disaster operations. Within 72 hours of FEMA asking for assistance, EDS set up 24x7 Web hosting for critical aid applications for affected applicants. We also augmented FEMA call center operations to satisfy unprecedented levels of requests for assistance from the public. EDS continues to provide FEMA services for system infrastructure implementation, server management, Web hosting, security and application management, and technical help desk services provided through EDS' facilities.

## Why EDS

With EDS, an HP company, you get flexible technology and sourcing, practical innovation, collaborative expertise and operational excellence. Our adaptable, integrated products and services are delivered your way. Our innovative, global IT solutions meet your business challenges. They incorporate commercially proven best practices and offerings that mirror the Federal Enterprise Architecture (FEA) and FEA Service Component Reference Model, benefiting GSA and GSA customers through access to comprehensive worldwide support across all three main GSA Alliant IT service areas: IT Infrastructure, IT Applications and IT Management; plus Ancillary Services.



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## About EDS

EDS, an HP company, is a leading global technology services provider, delivering business solutions to its customers. EDS founded the information technology outsourcing industry nearly 50 years ago. Today, EDS delivers a broad portfolio of information technology and business process outsourcing services to customers in the manufacturing, financial services, healthcare, communications, energy, transportation, and consumer and retail industries, and to governments around the world.

On September 23, 2009, Electronic Data Systems, LLC (EDS) began doing business as (“dba”) “Electronic Data Systems, LLC, dba HP Enterprise Services”. EDS has not changed its legal name, and EDS is still the bidding and contracting party for purposes of contracts awarded to Electronic Data Systems, LLC (EDS).

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