



FEATURES

- Web-based user interface provides an easy-to-interpret format. Minimal user training is required.
- The solution provides maximum control for data confidentiality and data integrity.
- Maximum automation minimizes user intervention and the need for user-submitted transactions.
- Query results are organized to fit the eligibility determination process. Access data associated with each case member by entering a single case identifier rather than querying each member separately.
- There is real-time access to new and/or historical data from internal and external data sources.

THE EDS 360-DEGREE HEALTHCARE CONTINUUM

The Continuum is a framework for how solutions and assets can be connected and organized to drive change and address critical goals in the healthcare system. The capability described in this document is part of EDS' Eligibility and Enrollment Services and addresses the Consumer Empowerment priority of the Continuum.

DELIVER BENEFITS AND SERVICES TO THE RIGHT PEOPLE AT THE RIGHT TIME

EDS ELIGIBILITY INFORMATION LINK

Improve the accuracy and efficiency of eligibility decisions - without creating additional processing steps. EDS, an HP company, enables health and human services agencies to tap into and consolidate third-party data broker services and government database information for a more comprehensive view of income and resource data.

Managing spending amid rising costs

Faced with shrinking budgets, increasing program costs and growing complexity in program regulations, health and human services agencies strive to deliver timely, accurate and quality services for eligible recipients. Agencies are challenged to manage spending across all programs, but rising healthcare costs make it more critical to ensure scarce program dollars are allocated appropriately.

Comprehensive, accessible information

EDS offers the capability to make better eligibility decisions for programs such as Temporary Assistance for Needy Families and Medicaid. Access to credit information and third-party public data sources provides a more comprehensive view of income, resources and other factors. EDS' approach provides a "one-stop" access point for data. Our Web-based solution enables authorized users to access information from all available data sources for each case member whose income and assets are relevant to the eligibility determination.

The EDS approach

- **Minimal-touch solution** – The inquiry is automated, dramatically limiting the need for user intervention. The resulting data is secured and readily available in a repository for the eligibility worker to review.
- **Security** – Agencies benefit from industry best-practice security through multiple levels of secured access, featuring data encryption and state-of-the-art physical security at EDS' data centers.
- **Data fusion for single-query access** – Eligibility workers can query data from disparate data sources through one single system, reducing search time and streamlining results analysis.
- **Minimal impact to existing systems and processes** – EDS' solution extracts pertinent application data from the agency's eligibility system, minimizing impact to the agency's systems and IT staff.



SERVICES OFFERED

- Third-party data broker services
- Application services for consolidation of existing data sources
- Data analytics
- Online reporting
- Training and help desk support
- Hosted environment

Streamline processes while increasing data accuracy

- Streamline the eligibility process by combining the additional data and current data sources into a “one-stop” verification and validation access point for the eligibility worker.
- Identify unreported income and resources early in the application and redetermination processes to improve accuracy of eligibility outcomes.
- Reduce quality control errors and potential federal sanctions by identifying unreported assets or income that affects eligibility.
- Support changing business needs via an information exchange architecture that is designed so the system can easily integrate new approved data sources.
- Eliminate the need to require additional technology services from state resources by having EDS host and maintain the Eligibility Information Link.

EDS tailors solutions and services to meet your goals

- EDS has worked with governments on health and human services solutions for more than four decades.
- We collaborate with our clients to enhance their organizations' efficiency.
- Our industry experts apply their knowledge of public- and private-sector best practices and their substantial experience in eligibility services to help governments maximize the value of their human services systems.
- We understand the complexities of eligibility processes and can work with your organization on application and business process services. We determine the best approach to achieve your goals, and we address your critical business issues using our expansive experiences with other clients and the latest technologies available.

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