

Duet Implementation Program

Empower your information workers

By using Duet™ software – designed, developed, and manufactured by SAP AG and Microsoft Corporation – your organization can empower employees to seamlessly access data and SAP® enterprise applications from within the familiar Microsoft Office environment.

The Duet implementation program provides an accelerated deployment of Duet at your site, enabling you to deploy the selected scenarios to all involved employees. The Duet implementation program delivers a complete system and includes configuration and implementation of all selected scenarios, within a development and production environment.

This program provides your organization with a rapid time to value through a phased but accelerated deployment of the selected scenario across the organization. This enables quick adoption and immediate success of the solution. It also lays the groundwork for simplified deployment of additional scenarios.

A Comprehensive Approach

The program's methodology provides the distinct deliverables for each of the elements required for your Duet Implementation and has your facility running all your selected scenarios and can be well managed and operated by your selected support organization. *EDS worked jointly with the product team at Microsoft to define the Duet Implementation Methodology and is a trusted partner in implementing this new software.*

Scoping

We will cover the Duet installation and can additionally support process consulting and implementing new processes in correlation with the Duet instance in the SAP system.

Blueprinting & Documentation

In this phase, we will detail all definitions and technical specifications of the project in the blueprint document. It will be the basis for all further documentation within the project.

Scheduling

In this phase, we work with your team to define the project schedule and identify the milestones of the project.

Preparation

In this phase, the final system readiness is confirmed and the initial software setup is begun. User management, trusted relationships and the J2EE server is configured.

Setup & Run

In this phase, the Duet server is set up and configured, Duet clients are loaded and installed, basic training occurs and troubleshooting and administration are reviewed. Final integrated testing is completed prior to the initial “go live.”



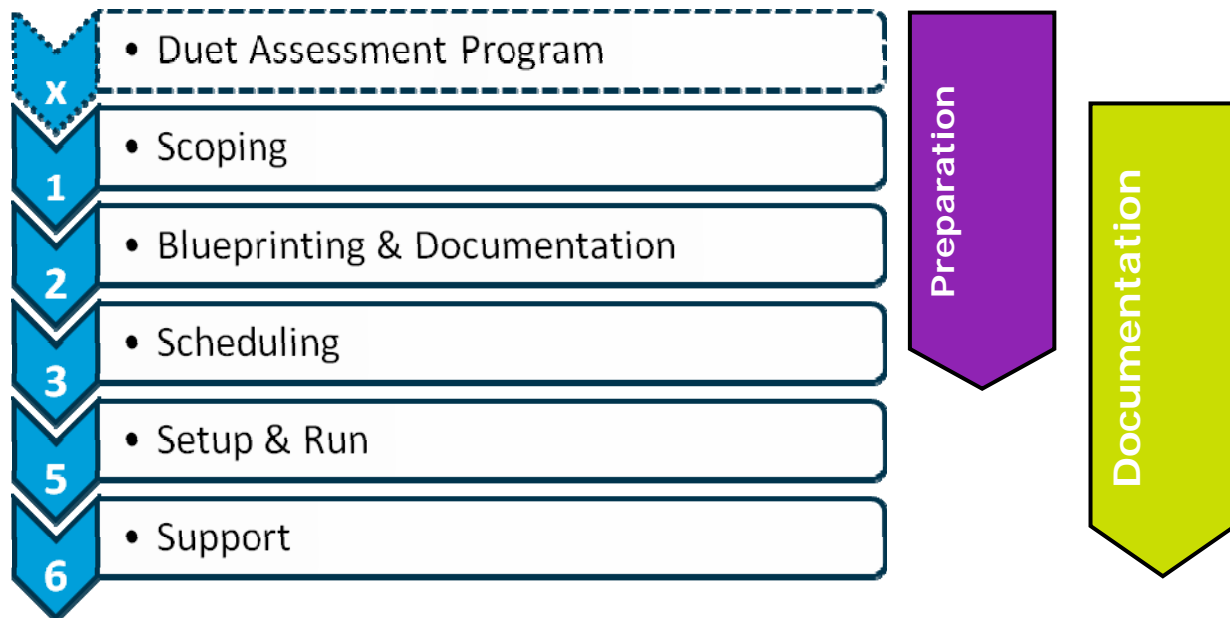
Support

The last phase will be the smooth transition from the project work to your operational support in your support unit.

The completed documentation set evolves through this process to become an ongoing reference set which can be leveraged repeatedly for each ongoing deployment phase, further simplifying the process for future roll-outs of both the same scenario and new scenarios across your organization.

Duet Implementation Project Plan

The Duet Implementation Project Plan ensures a thorough but rapid deployment of Duet, based on the Duet Assessment Program methodology. This plan allows you to implement Duet in line with your business needs and integrate it throughout your organization and IT landscape.



The Duet Project Team

Based on our past experience, we've found that Duet projects are most successful when the Duet project team is extremely well rounded and consists of representatives from multiple disciplines such as those noted in the table on the right.

Customer Commitment	EDS / SAP / Microsoft
Executive Sponsor	
Project Manager	Project Manager
Project Team Members	
Business Experts – scenario dependant SAP ERP ESS/MSS, SAP CRM, SAP SRM, SAP BI etc.	
Netweaver Expert – Web AS JAVA and ABAP	
Technical Expert (eg. MS Active Directory, MS Office, MS Exchange, Software Deployment, Domain Administration, IIS, MS SQL Server)	



Counter part	Duet Expert
Support Unit Manager	

Summary

The Duet Implementation Program will enable your organization to put into operation this dynamic software for your business needs. The comprehensive program integrates Duet throughout your organization and your operative support team, so you are quickly able to benefit from the Duet advantages.

Find Out More

For more information on how the Implementation Program for Duet will enable your organization to architect, plan, and implement a powerful Duet solution, email us at: tarek.mostageer@eds.com

Visit us online at:

www.Duet.com

www.Microsoft.com/Duet