

## Duet Quick Start Program

### Live in 45 Days

By using Duet™ software – designed, developed, and manufactured by SAP AG and Microsoft Corporation – your organization can empower employees to seamlessly access data and SAP® enterprise applications from within the familiar Microsoft Office environment.

The Duet Quick Start program provides an accelerated deployment of Duet at a customer site, enabling the customer to deploy an initial scenario to a pre-defined group of employees. The Duet Quick Start program delivers a complete system, rather than simply a rapid prototype or “proof of concept”, and includes configuration and implementation of one pre-defined scenario within a development and productive environment.

*This program provides your organization with a rapid time to value through a phased but accelerated deployment of the selected scenario across the organization. This enables quick adoption and immediate success of the solution. It also lays the groundwork for simplified deployment of additional scenarios.*

### A Comprehensive Approach

The program’s methodology provides the distinct deliverables for each of the elements required to “Quick Start” your Duet Implementation and have your facility running an initial scenario of your choosing in the shortest time possible. *EDS worked jointly with the product team at Microsoft to define the Duet Implementation Methodology and is a trusted partner in implementing this new software.*

#### Scoping

We will cover the Duet installation and can additional support process consulting and implementing new processes in correlation with the Duet instance in the SAP system.

#### Blueprinting & Documentation

In this phase we will define all definitions and technical specifications of the project in the blueprint document. It will be the basis for all further documentation within the project.

#### Scheduling

In this phase we work with your team to define the project schedule and identify the milestones during the project.

#### Preparation

In this phase the final system readiness is confirmed and the initial software setup is begun. User management, trusted relationships and the J2EE server is configured.

#### Setup & Run

In this phase the Duet server is setup and configured, Duet clients are loaded and installed, basic training occurs and troubleshooting and administration are reviewed. Final integrated testing is completed prior to the initial go live.



## Support

The last phase will be the smooth transition from the project work to your operational support in your support unit.

The completed documentation set evolves through this process to become an ongoing reference set which can be leveraged repeatedly for each ongoing deployment phase, further simplifying the process for future roll-outs of both the same scenario and new scenarios across your organization.

## Duet Quick Start Project Plan

The Duet Quick Start Project Plan ensures a thorough rapid deployment of Duet:

Once the program is kicked off, we anticipate a maximum duration of six (6) weeks for the deployment project. It's highly recommended that the customer have their project scope pre-defined before the deployment so that a specific deployment milestone (e.g. initial rollout to 50 users) is achievable during the initial deployment phase.

pre-requ. Business Assessment	Duration (in weeks)					
	1	2	3	4	5	6
Planning	[Gantt bar for Planning: Weeks 1-2]					
Preparation	[Gantt bar for Preparation: Weeks 1-3]					
Duet Setup	[Gantt bar for Duet Setup: Weeks 1-5]					
Scenario Tests	[Gantt bar for Scenario Tests: Weeks 5-6]					

<b>Planning</b>	<b>Preparation</b>	<b>Duet Setup</b>
<i>Ensure proper setup of pilot project</i>	<i>Fulfill all prerequisites of Duet system landscape</i>	<i>Perform Duet install and configuration</i>
<ul style="list-style-type: none"> <li>➤ Task assignment/team setup</li> <li>➤ Evaluate and ensure relevant setup of SAP ERP system</li> <li>➤ Define and validate planned Duet system landscape for pilot project</li> <li>➤ Hardware delivered</li> <li>➤ Define Duet selected scenario test cases</li> </ul>	<ul style="list-style-type: none"> <li>➤ Final check of Duet system landscape readiness (e.g. ERP components with appropriate release/service pack levels and configuration)</li> <li>➤ Prepare J2EE Duet server</li> <li>➤ User setup</li> <li>➤ Configure User Management Engine (UME) with Microsoft Active Directory</li> <li>➤ Configure trust relationships</li> </ul>	<ul style="list-style-type: none"> <li>➤ Set up Duet server</li> <li>➤ Configure Duet server</li> <li>➤ Setup Duet client</li> <li>➤ Load meta data</li> <li>➤ Troubleshooting</li> <li>➤ Integration tests</li> </ul>



## The Duet Project Team

Based on our past experience, we've found that Duet projects are most successful when the Duet project team is extremely well rounded and consists of representatives from multiple disciplines such as those noted in the table on the right.

<b>Customer Commitment</b>	EDS / SAP / Microsoft
<b>Executive Sponsor</b>	
<b>Project Manager</b>	<b>Project Manager</b>
<b>Project Team Members</b>	
<b>Business Experts</b> – scenario dependant SAP ERP ESS/MSS, SAP CRM, SAP SRM, SAP BI etc.	
<b>Netweaver Expert</b> – Web AS JAVA and ABAP	
<b>Technical Expert</b> (eg. MS Active Directory, MS Office, MS Exchange, Software Deployment, Domain Administration, IIS, MS SQL Server)	
<b>Counter part</b>	<b>Duet Expert</b>

## Summary

The Quick Start Program for Duet will enable your organization to put the power of Duet to work quickly and efficiently – so you can start reaping the benefits as soon as possible. By ensuring a rapid implementation approach, this program will help ensure that your Duet investment truly empowers your information workers in the shortest time possible.

## Find Out More

For more information on how the Quick Start Program for Duet will enable your organization to architect, plan, and rapidly implement a powerful Duet solution, email us at: [tarek.mostageer@eds.com](mailto:tarek.mostageer@eds.com)

Visit us online at:

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