

RÜSSELSHEIM, GERMANY  
SERVICE MANAGEMENT CENTER  
VIDEO TOUR  
"PHYSICAL SPACE"

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**Abstract:** View a video tour of the Russelsheim, Germany SMC and see how the world-class data center reinforces a zero-outage mentality for our clients.

**Michael Schaab:** This is the Russelsheim Service Management Center, (*Graphic: Mission-critical monitoring*) which is located in the heart of Germany in the Rhein-Main area. (*Super: Service Management Center Manager, EDS, an HP company*) It's just one of several EDS world-class global data centers in Europe, and one of three EDS Dual Hall SMCs around the globe. The same expert services are delivered by EDS, together with HP, regardless of whether your data is managed from one our centers in Russelsheim, Sydney, Plano, Kuala Lumpur, (*Graphic: Scroll of locations*) or one of the other global data centers.

The uniqueness of the facility is that we actually have two physical locations which are combined in one logical location. This actually means (*Graphic: Dual locations with failover*) that you could have a cluster environment in two physical locations which are separated by about 30 kilometers (*Graphic: 30 kilometers*) running at the same time, and if one location would collapse or would have a problem, the other side could take over (*Graphic: Redundant network supply*) without nearly interruption. The EDS-managed floor space is about 3 million square feet, which is about 300,000 square meters. EDS facilities have been designed and are maintained to meet top-level security and access standards, (*Graphic: Top-level security standards*) and the complete space is monitored 24 by 7 by motion-detecting cameras to provide the most security to the environment.

In our Frankfurt facility — which is the second portion of the Dual Hall — we have a complete argon system, (*Graphic: Eco-friendly fire suppression system*) and in our facility in Russelsheim we have an Inergen system. Both of these are economic-friendly, and deliver no hazards to the environment. What we see here is the preaction sprinkler system of the fire extinguishing system above the raised floor to secure and to prevent a fire to spread in the computer room. To run an environmental-friendly infrastructure, our air conditioning systems are filled with non-hazardous refrigerants. And we are using free cooling devices, which at the very end means that we save power and get a little bit more green in the environment.

EDS, together with HP, is number one in technology hardware services, (*Graphic: Enabling the most cost-effective solution for your business*) and brings the power of \$3.6 billion of HP investment and the innovations of 23 HP labs in several global locations.

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