

ZARAGOZA PHYSICAL SPACE OPERATIONS & MONITORING CENTER VIDEO TOUR "PHYSICAL SPACE"

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Abstract: View a video tour of the Zaragoza, Spain Operations and Monitoring Center.

Manuel Lima: This is the EDS operation and monitoring control center in Spain. *(Graphic: Mission-critical monitoring)* Zaragoza is a city *(Super: Manager, Operations and Monitoring Center, EDS, an HP Company)* located in Spain, in the northeast of Spain, around 300 kilometers away from Madrid and Barcelona. It is just one of the several EDS world-class operations center around the world. The same expert services *(Graphic: Consistency)* are delivered by EDS *(Graphic: Quality)* regardless of whether your data is managed from one of our centers *(Graphic: Reliability)* in Spain, in Kuala Lumpur, in Brazil or in the States.

The EDS Operation and Monitoring Center premises include a big control room of around one thousand two hundred square meters, where our staff provide event management *(Graphic: Serving over 140 clients)* and operations services to more than 140 different clients in EMEA. We are providing multilingual services for all customer in different environments, like mainframe, midrange, Tandem, or AS400. It is included in the EDS fabric of best shore delivery centers, *(Graphic: Enabling the most cost-effective solution for your business)* where high-quality services are provided to the clients in a cost-effective manner.

The EDS facility are designed and are maintained to meet the *(Graphic: Top-level security standards)* top-level security access and extenders, and include such physical feature as state of the art power, UPS, fire suppression, air condition and networking system, to give our customers peace of mind.

EDS, together with HP, is the first technology hardware services *(Graphic: Innovation)* and brings the power of three point six billions *(Graphic: First in technology)* research and development investment, and the innovation *(Graphic: Global footprint)* of twenty-three HP laboratories in seven global locations.

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