



PROTECT CORPORATE INFORMATION FROM THE LAPTOP TO THE ENTERPRISE

EDS BACKUP AND RESTORE SERVICES

Information technology (IT) executives face the critical challenge of having to protect fast-growing business data without the necessary support staff or budget. EDS, an HP company, provides practical backup and protection options from enterprisewide systems to laptops – so you can focus on growing your business.

FEATURES

- EDS provides a full spectrum of backup solutions to support desktops, remote server locations and data center servers – up to and including your mission-critical systems.
- Our Backup and Restore Services meets recovery point objectives and recovery time objectives tailored to your business needs.
- The EDS utility model requires no upfront cash expense for backup equipment purchases, eliminates the cost of carrying excess backup capacity, and provides the ability to add or reduce backup capacity.
- We employ global ITIL-based best practices to bring consistency and clarity to your data and offer 24/7/365 support.

The data-protection challenge

Competitive businesses today expect more from data protection solutions. Legacy backup systems must meet escalating pressure to reduce backup windows and increase data-restoration speed. Mobile laptop users and distributed servers must have consistent data protection practices that offer quick retrieval of lost information with minimal downtime. At the same time, data center systems supporting mission-critical operations are expected to have real-time data protection with virtually no system outages. IT managers often find it difficult to implement and maintain consistent best practices and provide a comprehensive long-term information lifecycle management strategy.

Integrated solutions for backup and protection

EDS delivers information-centric, flexible managed backup and protection services designed for laptops, distributed servers, remote campuses, business units, data centers and enterprisewide systems. Our integrated hardware, software and service solutions cover the end-to-end spectrum of backup/restore architectures that information demands, yet are intelligently tailored to your business. The result? You can respond to dynamic data protection needs, meet worst-case, peak processing requirements, support your disaster recovery and lower overall costs – without capital outlay.

Eco-friendly outcomes

Improve your environmental footprint by reducing excess storage capacity, employing redundant data elimination technology and having the opportunity to consolidate storage across multiple locations.



GAINING ENTERPRISE-WIDE DATA SECURITY

Mövenpick, a Switzerland-based multinational holding company, wanted to ensure ironclad protection of its important operational data stored locally on mobile computing devices. So it turned to IT partner EDS to implement a solution that could recover data quickly and save money in the process.

EDS deployed its state-of-the-art Mobile Information Protection (MIP) data storage solution. Automated and easy to use, MIP enables personnel to recover lost data quickly – within minutes or hours instead of days – while saving money and reducing the company's risk.

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Integrated services offer comprehensive, reliable solutions

- EDS Backup and Restore Services is integrated with our Storage Management Services for primary storage, as well as EDS Archive and Compliance Services for long-term data retention and retrieval.
- Our Mobile Information Protection service provides laptop users automatic encrypted backup over the network to a central backup location and quick recovery of lost files.
- EDS Remote Backup Service brings distributed servers in remote offices automated, encrypted backups over the network to a central backup location with quick, consistent recovery.
- EDS Data Center Backup offers options for traditional tape and modern disk backup solutions for the entire data center with built-in compression, clearly defined levels of service and utility pricing.
- Our Replication Services are designed with local and remote options to protect the most demanding and crucial information by creating duplicate copies at one or more locations.

Protect data and reduce risk

- Reduce risk from lost, damaged or corrupted tapes for your important business processes while improving backup throughput and achieving tight backup windows.
- Employ simultaneous data replication technology to ensure the availability of your mission-critical business information.
- Eliminate capital purchases and the cost of carrying excess capacity through our utility pricing and provisioning model.
- Improve the clarity and consistency of your global storage environment by using our world-class best practices, standard management tools and grid of data centers to bring geographic redundancy.

Proven processes, technology and expertise

- Forrester Wave and the Black Book of Outsourcing named EDS the #1 ITO outsourcer for 2007.
- Gartner has recognized EDS as a leader of storage services since 2003.
- EDS currently manages more than 50 PB of primary storage and more than 300 PB of backup storage.
- EDS uses processes based on the IT Infrastructure Library (ITIL®), holds International Organization for Standardization (ISO) certifications and is registered with the American National Standards Institute (ANSI).