



## Features

- Centralized backup and recovery for servers at remote locations
- Utility pricing and provisioning to eliminate capital purchases and the cost of excess capacity
- End-to-end technology and services, including hardware, software, hosting and global storage management
- Global delivery scale
- Continuous operational 24/7/365 support
- Automated backups based on policy-based rules
- Recovery of individual files or recreation of an entire system
- Elimination of need for tapes with disk-based backup
- Data that remains encrypted over the network and at backup location
- Optional backup equipment mirroring for increased availability
- Redundant data elimination and data compression, which reduce storage requirements by 4:1
- Environmentally responsible technology and services

## RELIABLE BACKUP AND RECOVERY FOR REMOTE SERVERS

### EDS REMOTE BACKUP SERVICE

If protecting and restoring information across multiple remote locations has been inconsistent and unreliable, turn to EDS, an HP company. Our Remote Backup Service schedules automatic backups of remote servers and enables system recovery over the network, within hours, without the need for recovery tapes.

#### Protect data residing in remote locations

As corporations become more global through growth and acquisitions, the amount of information located at remote offices grows. As a result, information and key systems are scattered across a broad geographical footprint. Often there is a lack of consistency and nonstandard processes for protecting this information.

With EDS Remote Backup Service, each remote office can send daily backup information to a central location. After creating an initial snapshot of the entire system, EDS captures, transmits and stores only incremental daily changes to the disk-based backup. EDS employs data de-duplication and compression technologies to reduce storage requirements by an approximate ratio of 4:1 over tape. In the event of a system failure, data can be restored from the most recent recovery point in as little as a few hours.

#### Key technology elements

- **Disk-Based Backup** – EDS eliminates the need for a tape library and offsite tape transportation. Our service protects remote-site backup by transferring data over the network while reducing backup cost.
- **Incremental Network-Based Backup** – Only files that have been modified since the previous backup are transferred and stored, reducing network traffic and backup storage requirements.
- **Data Encryption** – Data is securely encrypted by the remote server prior to transmission across the network. The data also resides encrypted while at rest in a highly secure EDS data center.
- **Redundant Data Elimination and Compression** – EDS reduces backup storage and network traffic via single-store de-duplication and compression technologies.

#### Eco-friendly outcomes

- Reduced storage and power consumption with redundant data elimination and compression improve your environmental footprint.

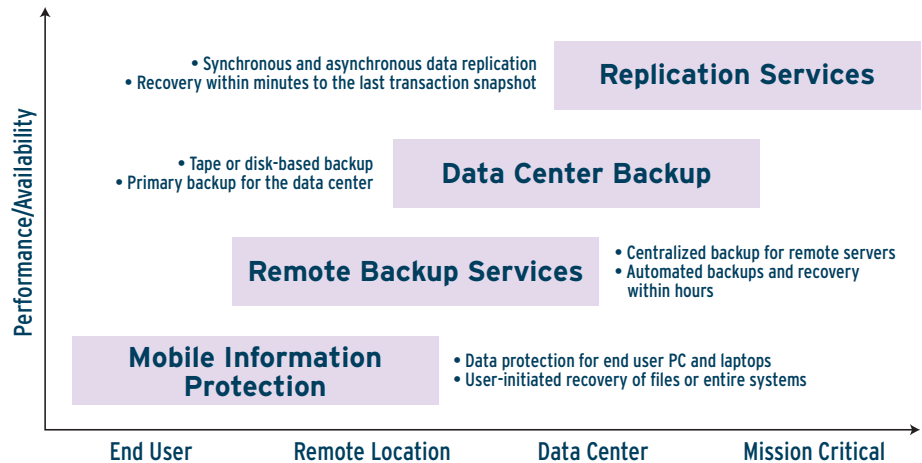


## IMPROVE RELIABILITY OF REMOTE SERVERS

- Reduce risk of data loss through automatic, scheduled backups
- Reduce your backup costs and improve your environmental footprint by employing redundant data elimination and data compression technologies
- Eliminate capital purchases and excess capacity through our utility pricing and provisioning model
- Eliminate the need for backup tapes and off-site transportation
- Bring consistency and clarity to your remote location data protection

## EDS Tiered Backup and Recovery

EDS offers a full spectrum of Data Backup Services to protect information on laptops, in remote locations, across the data center or for mission-critical systems requiring impeccable availability. EDS Backup and Recovery Services play a critical role in our Information Lifecycle Management Strategy (ILM) by providing the appropriate level of data protection for systems across the enterprise.



## Recognized leadership ensures quality

- Gartner has recognized EDS as a leader of storage services since 2003.
- Forrester Wave and the *Black Book of Outsourcing* named EDS the #1 ITO Outsourcer for 2007.
- EDS uses consistent global processes and operates in more than 180 data centers worldwide.
- EDS manages more than 50 petabytes of dynamic on-demand storage and more than 300 petabytes of backup data.
- EDS has more than 46 years of experience helping organizations like yours.
- EDS uses ITIL-based processes, holds International Organization for Standardization (ISO) certifications and is registered with the American National Standards Institute (ANSI).

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