



REDUCE OPERATIONAL RISK

BUSINESS CONTINUITY & RECOVERY SERVICES

Reduce operational risk, significantly decrease unplanned downtime, and maintain operation of your critical business processes. EDS, an HP company, works closely with you to understand your business requirements, assess and prioritize risks and potential disruptions, and identify IT compliance and regulatory requirements.

FEATURES

FLEXIBILITY - Includes collaborative style, flexible contract terms and quick access to client disaster rehearsals.

QUALITY OF SERVICE - Includes subscription limitations, geographic separation of clients and service levels.

WORLDWIDE GEOGRAPHIC COVERAGE - Includes the location of our facilities and the consistency of our services within and across regions.

STANDARD PROCESSES - Provides well-documented recovery procedures, proprietary recovery tools and strong recovery specialists with more than 10 years average experience.

COLLABORATIVE APPROACH - Involves working directly with our client to ensure we are meeting their business objectives.

FLEXIBLE CONTRACT TERMS - Provides the ability to add/delete equipment as required.

Protecting data and IT infrastructures

If your business is like most others today, success depends heavily on the continuous operation of your IT-supported business processes. Interruption of any kind can affect not only your organization's costs but also its revenue, client retention, corporate reputation and stock price. Governments continue to implement requirements for protection against loss of data and IT infrastructures. In addition, newer regulatory mandates - such as Sarbanes-Oxley, Basel II, HIPAA and others - dictate the need to keep critical business processes running and have data continuously available.

Our approach

EDS Business Continuity Consulting Services relies on proven methodologies and a collaborative style that complements your organization's strengths. Our methodology is based on the following key phases:

Analyze - Clarifies your business requirements and determines continuity strategies to meet your needs.

- Business continuity assessment
- Business impact analysis
- Risk assessment

Design/build/integrate - Defines your business continuity strategy and an architecture design.

- Business continuity infrastructure design and implementation
- Business continuity plan development

Manage/evolve - Keeps your business continuity plan in line with your business requirements and objectives.

- Business continuity program management



A STRONG KNOWLEDGE OF BUSINESS CONTINUITY/ DISASTER RECOVERY'S BUSINESS AND TECHNICAL ASPECTS

- EDS has been in the business continuity services business since 1984.
- We have a proven methodology and top consultants with many years of experience across industries available to provide business-level continuity consulting.
- HP pioneered many of the concepts of data replication and cluster management.
- We have strong expertise in methodologies for designing and implementing disaster tolerant environments.
- We employ ITIL-based processes in our business continuity consulting.

Recover IT-based business processes in event of an outage

EDS Business Continuity & Recovery Services can help you achieve these things:

- Focus on running the most critical parts of your business - instead of worrying about downtime.
- Sustain business continuity at a cost that's in line with your risk tolerance and the value of your business processes.
- Lessen disruption to your IT infrastructure and associated business processes.
- Boost the efficiency and productivity of your IT staff by automating and simplifying the recovery process.

Why EDS

The advantages of choosing EDS for your business continuity needs extend well beyond IT recovery into true business solutions from some of the world's leading practitioners.

- EDS is a market leader with global delivery capabilities and an excellent service-delivery track record.
- We have more than 5,000 Business Continuity & Recovery Services clients worldwide.
- EDS is recognized as a pioneer in technologies such as clustering and data mirroring, which are the foundation for disaster-tolerant computing.
- We have technology expertise in multiple platforms from all major suppliers and multivendor expertise in designing and implementing business continuity solutions for HP, IBM, Sun, Dell, EMC and VMware environments.
- EDS has IT and work area recovery centers located in North America, South America, Western Europe, Eastern Europe, Middle East, Africa, Asia and South Pacific.
- We have the expertise and equipment to recover all popular data center systems, with a recovery base of 4,000 servers and mainframes.
- EDS provides more than 11,700 seats of work area worldwide for recovery of office-based business processes such as call centers, trading floors and general office environments.
- We have successfully helped thousands of customers recover from disasters since 1984.

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