



## FOSTER PRODUCTIVITY THROUGH EFFORTLESS COLLABORATION

### EDS COLLABORATION SERVICES

The speed of business requires teams and employees to interact freely from anywhere and do it now. EDS Collaboration Services enables workers to come together in virtual ways to communicate and to share, manage and use information.

#### FEATURES

##### REAL-TIME COLLABORATION SERVICES

- Provides on-line communication capabilities (such as audio, video, data) that enable people to communicate instantly.

*Based on Microsoft Office Communication Server - OCS 2007*

##### TEAM COLLABORATION

- Enables teams to create and maintain collaborative Web sites.
- Organizes and manages intellectual property.

*Based on Windows SharePoint Services - WSS 3.0*

##### ENTERPRISE COLLABORATION

- Provides Web sites with enterprise-scale capabilities.
- Manages content and business processes.
- Simplifies how people find and share information across organizations.

*Based on Microsoft's Office SharePoint Server - MOSS 2007*

#### It shouldn't take time travel to bring employees together

Project teams include people working from everywhere - the road, home and multiple remote offices - often using a mix of land line, mobile and wireless devices, as well as Web and video conferencing. When inspiration strikes or deadlines loom, how can you get everyone collaborating seamlessly? Such traditional approaches as face-to-face meetings and travel have their place. But the costs often get out of hand. Phone tag and e-mail messaging can squander time, especially with short deadlines. Plus, teams can't always administer, manage and reuse information effectively. The result? Inefficient rework and frustrated employees.

#### How we unify teams through efficient collaboration

Collaboration solutions from EDS, an HP company, can transform the way your employees access and share information, communicate, and collaborate with each other, as well as with external partners, suppliers and customers. Here's what our solutions can help you do:

- Rapidly implement scalable solutions that incorporate the latest collaboration toolsets and technologies for increased productivity and virtual teamwork.
- Roll out new technologies and manage new collaboration platforms using ITIL-based processes and EDS best practices.
- Provide reliability and security, and enable regulatory compliance.
- Accelerate the adoption of virtual collaboration in your organization through solution adoption programs to maximize return on your IT investment.

#### More than technology - it's about your business

- Enable employees to share information and collaborate in real time across boundaries for faster time to market and better business decisions.
- Reduce travel expenses through utilization of web and video conferencing.
- Lower energy consumption and CO<sub>2</sub> emissions with virtual teamwork for eco-friendly outcomes.



## FEATURES

### HALO TELEPRESENCE - from EDS Unified Communications

- Brings meeting attendees from around the globe into an environment that feels as if they are in the same room.
- Runs on a private network designed specifically for video collaboration.
- Delivers company-to-company connections via the Halo network and 24/7 concierge support.
- Connects multiple studios around the world at one time via HP Halo Multipoint.

*Based on HP Halo Collaboration System*

### SOLUTION ADOPTION PROGRAM

- Drives timely end-user adoption of technology via a structured, comprehensive set of proactive best practices.
- Addresses sponsorship, culture, communications, training and organizational alignment to unleash the full potential of virtual collaboration.

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## Enable employees to go with the flow of projects and ideas

EDS offers secure instant messaging and virtual team spaces to help your dispersed project teams get the job done. Using existing technology, team members easily and securely "reach through" the corporate firewall to access, share and manage information. Because these services integrate easily with your existing applications, processes and workflows, employees can be more productive. They can get quick answers, solve problems, innovate and contribute collectively in real time.

## Improve efficiency, inclusiveness and turnaround times

- Cut cycle time by coordinating decision-making and development in team activities.
- Increase user satisfaction with secure, reliable, globally available access to corporate information.
- Reduce rework and delivery costs by tapping project teams' collective knowledge.
- Expand teams to include partners, vendors and remote team members.
- Enhance communication to help users find the right resources to solve their work problems.
- Minimize development costs, time and risk with a secure, standard and operationally ready solution.

## EDS - Strengths in how work gets done now

- EDS offers a consistent, efficient and cost-effective infrastructure where we design, implement and manage your collaborative environment.
- Collaboration solutions can be hosted in an EDS data center or at the client's site, providing unparalleled security, availability, leverage and support.
- We support a wide range of software, hardware and mobile devices using standardized ITIL-based work processes, including QMS and ISO 9001/2000 certification.
- We provide global consistency with ITIL-based processes and 8,780 ITIL professionals, all backed by deep technical expertise.
- EDS' Collaboration Services incorporates three tiers of security: integrated into the collaborative architecture; enhanced through the supporting infrastructure; and maintained through a secure delivery network.
- Co-developed with our partner Microsoft, our collaboration tools ensure maximum interoperability with workplace software and processes.
- We have the only telepresence offering that's a truly global, fully managed end-to-end solution on a private, Telco-neutral video exchange network owned and operated by Hewlett-Packard exclusively for the Halo Collaboration system.