



MAXIMIZE YOUR WEB HOSTING AND YOUR IT INVESTMENTS

EDS WEB HOSTING SERVICES

Free your staff to focus on the demands of your company's core business. EDS, an HP company, offers high-quality, cost-effective enterprise Web hosting services that provide you the flexibility and scalability to tailor the precise services you need to meet your current business needs.

FEATURES

- **GLOBAL DELIVERY CAPABILITIES** - Our seamless leveraged delivery model uses common processes and tools.
- **END-TO-END TECHNOLOGY AND SERVICES** - This extensive set of tools and services includes computing, consulting, hosting, ongoing management and noncore business process outsourcing.
- **FLEXIBILITY** - Handle changing demands for Web hosting support resources without managing in-house staff and the associated staffing costs.
- **RELIABILITY** - Increase quality assurance and user satisfaction and reduce business-continuity risks and errors.
- **INNOVATION** - Leverage EDS and Alliance partner expertise to access emerging technologies and tools for higher-quality solutions - fast.
- **PREDICTABLE COSTS** - EDS bases costs on service levels, so you always know how much you'll be paying.

Managing skyrocketing hosting costs and complexity

Many organizations struggle with the complexity and high costs of deploying and maintaining a global enterprise-class Web hosting ecosystem. Managing a Web hosting environment often consumes large portions of the time and financial resources of an information technology (IT) organization's budget. As a result, many Web-enabled business opportunities are overlooked, put on hold or simply not entertained. With EDS Web Hosting Services, you can get more from your IT investment - more innovation, security, reliability and support - without incurring untold increases in IT expense.

A perfect balance of savings and risk management

Our services reduce the total cost of ownership and enhance the performance and reliability of your Web hosting environment. These managed services enable you to provide technology responses to new business issues while focusing on maintaining the overall integrity of your complex Web environment.

EDS provides you with our comprehensive industry experience, innovative tools, and best-practice processes and methodologies to handle all your Web hosting needs. We offer global service and infrastructure scalability and flexibility so no matter the size of your environment today, you have immediate access to our end-to-end technology and services necessary to meet your future Web needs. With our Client Delivery System and unique Client Service Portal, you gain efficiencies and predictable cost savings without giving up control of your environments.

Eco-friendly outcomes

Reduce or eliminate extraneous carbon and energy consumption by migrating to EDS-optimized and EDS-supported platform.



STATE GOVERNMENT UNIFIES WEB PRESENCE

A state government had a scattered Web presence with more than 100 agencies, boards and commissions managing their own distinct Web sites. So the state asked EDS to build a unified Web portal and content management solution with e-commerce capabilities.

EDS designed, developed, built and hosted a complete, outsourced content management and e-commerce solution that could add online commerce to the state's IT capabilities.

The result is a projected, cumulative, five-year net benefit of \$6,050,000 - driven by a substantial reduction in operational costs, server consolidation and a variety of other benefits, including avoiding the purchase of new CPU licenses. Security of the state's commerce and Web presence has dramatically improved while providing residents easier access to government services and information.

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EDS' unique, phased approach offers holistic solutions

- EDS employs its unique, proven three-phase approach to outsourcing: assessing your Web hosting infrastructure; transitioning responsibility and support to our infrastructure model; and managing and maintaining your services to provide you the highest quality of hosting services.
- EDS designs feature-rich Web hosting environments using IT Infrastructure Library (ITIL®) standards that enable you to reach new levels of business performance and encourage you to review new value-added services that Web technology provides.
- Hosting solutions consist of predefined services and technologies and include our Client Services Portal and automation technologies, giving you valuable insight and control.
- Our management services give you metrics generated from our monitoring and reporting tools and a single point of contact for ongoing support.

Maximize ROI and enhance operations with EDS technologies and expertise

- Maximize your return on investment (ROI) with EDS' enhancements to - and optimization of - your systems and our use of innovative, tested technologies.
- Enhance operational stability, reliability and performance through proven processes and technologies, best practices, and expert support to achieve consistent uptime, faster request turnaround and predictable service levels.
- Gain the ability to reinvest IT savings into growth-area initiatives for your business.

EDS has a strong track record of delivering Web-hosting services

- EDS has been building our Web hosting outsourcing expertise since the early 1980s, and our skills combine more than 45 years of outsourcing services with 69 years of technology leadership.
- With our global presence, we manage more than 380,000 servers in 180 data centers around the world.
- EDS employs more than 33,000 systems experts in 60 countries, covering all major regions.
- We provide you the consistency, standardization and quality of service delivery to lower your total cost of ownership and improve your Web services.