



INCREASE PRODUCTIVITY WITH UNIFIED MESSAGING

EDS MANAGED MESSAGING SERVICES

Let EDS, an HP company, show you how to better manage your e-mail infrastructure with all the features you need, including unified messaging. Our outsourcing solution offers a low-cost alternative to building, staffing and administering your own messaging environment with the ability to scale as your business needs change.

FEATURES

Standard

- Messaging implementation with Outlook Anywhere Access and Outlook Web Access
- Messaging administration, management and reporting

Add-on

- Unified messaging
- Mobile messaging
- Public folder management
- Increased availability and data redundancy
- Disaster recovery
- E-mail archiving
- E-mail protection

As volume increases, so does complexity

E-mail is still the lifeblood of modern, corporate business - the volume of e-mail continues to rise - driven by increased access from mobile and remote users. Alternative forms of communications, such as real-time collaboration, shared workplaces and the "unified" approach of integrating voice mail, e-mail and fax into one mailbox, underscore the need for a flexible infrastructure that can respond to emerging technology and accelerated growth. E-mail also represents a very real threat through the high number of e-mails infected with viruses or spam. More and more companies are realizing that managing their messaging environment is difficult, and the complexity is escalating.

Built-in flexibility grows with you

EDS' architecture matches your messaging infrastructure to fit your needs. Our building-block approach enables you to choose the number of mailboxes and the sizes you need - and storage size can be assigned based on user profiles. This modular design enables you to scale from 750 to more than 250,000 mailboxes, ensuring you'll always have enough storage.

- **Mix and match** - Storage building blocks can be multiplied and combined to meet various requirements.
- **Cost-effective** - Only pay for the storage you need - and get more as you grow.
- **Flexibility** - Each building block is engineered the same way for consistent performance and resiliency.

Eco-friendly outcomes

- Spam filters reduce storage space and network traffic.
- Fewer messages and less storage hardware reduce power usage.



TRUST AN EXPERT TO MANAGE YOUR E-MAIL

- EDS manages 4.6 million desktops for 400 clients in 90 countries.
- We offer complete messaging solutions delivered in more than 50 countries.
- We manage 4.2 million mailboxes globally (MS Exchange & Domino).
- EDS received a Microsoft Partner of the Year Award in 2007 for Advanced infrastructure solutions, systems management.
- We implement an end-to-end integrated infrastructure.
- EDS filters and blocks more than 99 percent of incoming spam and viruses and daily, we prevent billions of junk-mail messages from reaching clients and employees.

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Gain functionality and lower costs

EDS' Managed Messaging Services is a best-in-class solution based on Microsoft's Exchange 2007. Both users and administrators benefit from new functionality, including anywhere/anytime access, unified messaging where messages and voice mail are delivered into one mailbox, enhanced security, high availability, data redundancy and disaster recovery. Best of all, EDS can implement, upgrade and manage your messaging infrastructure - at EDS' secure data center or your location - replacing fixed costs with a flexible pricing structure.

We can help you address all your e-mail needs

- **Unified** - The integration of e-mail and voice mail into a single unified message store lets users receive voice mail and e-mail in one mailbox and lets them access their mailbox from cell phones and other wireless devices. Voice commands can be given to control and listen to e-mail over the phone.
- **Security** - Protect messaging environments from unauthorized use or access through mail relay, e-mail virus protection, anti-spam and e-mail attachment management.
- **Compliance** - Our services provide backup and archiving of mailbox content for compliance with industry, state and national requirements for preservation of e-mails.
- **Flexibility** - The building-block architecture offers a modular build to optimize the use of resources and provide for seamless growth from small to large user communities.
- **Cost-efficiency** - The modular design ensures companies are only paying for what they need.
- **Integration** - It integrates seamlessly with other services, Microsoft Office Communication Server - OCS 2007 and Team and Enterprise Collaboration Services (SharePoint Technologies - WSS 3.0 or MOSS 2007).
- **High availability and disaster recovery** - Achieve availability levels from 99.95 to 99.99 percent and ensure data redundancy in case of disaster with continuous clustering and replication.

Explosive growth fuels complexity

- E-mail volumes are exploding.
- Risks are growing: malware infections, phishing and data leaks.
- Litigation or regulatory compliance require retaining and archiving of all e-mail.
- There is growing interoperability between EDS Unified Communications Services and Messaging and Collaboration applications.